

COVID-19 UPDATE March 27, 2020

We recognize that with the constantly changing COVID-19 situation, this is an unprecedented time filled with uncertainty. The Eaton Employees Credit Union is committed to meeting the financial needs of members through this evolving situation. We want our members to know that we understand the importance of our service and the responsibility it entails.

As financial institutions are an essential service, the Eaton Employees Credit Union remains open to serve members during the Stay at Home order declared by Governor Walz.

The health and safety of members and staff remain a top priority. Therefore, we are conducting business exclusively at the teller window. Beginning April 30, office hours are as follows.

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| Monday | Closed |
| Tuesday | 9:30 - 12:30 |
| Wednesday | Closed |
| Thursday | 9:30 – 12:30 |
| Friday | 6:30 – 10:30 |

* Please check the website for future updates.

All services continue to be available and we encourage you to utilize the following:

- Online Banking
- ATM
- Deposit Slot – deposits, documents
- On-line loan applications
- On-line Address Change Request
- Phone requests and questions: 952/937-7175. Calls will be returned between 9:00 and 3:00 daily, even when the teller window is closed.

The Eaton Employees Credit Union is committed to helping our members through this difficult period. If you or your spouse is experiencing loss of income due to the Pandemic, please reach out to us. We have special programs that can help provide financial stability and protect your credit rating.

In addition, the Minnesota Credit Union Network (MnCUN) introduced a website with additional resources from financial counseling to food insecurity for Minnesotans during the COVID-19 pandemic: www.mncun.org/ConsumerCoronavirusResources.

Lastly, Credit Union deposits are insured by the National Credit Union Administration (NCUA) per individual up to \$250,000, just as bank deposits are insured by the FDIC. Members can rest assured their money is safe.

Take care and stay safe.